VISION: Improving health outcomes through the provision of reliable quality information.

**Caring for our Patients**

- **Goal:** Ensure that comprehensive, accurate, integrated and accessible healthcare records are available to clinicians at point of care.

**Key Strategy:** Scanning of health care records into eMR PowerChart within established KPIs.

**Key Strategy:** Completion of all activities in the HIS Auditing and Quality Plan.

**Caring for our Staff**

- **Goal:** Ensure our workforce has sufficient capacity and capability to enable us to collect, manage and administer health information appropriately and sustainably.

**Key Strategy:** Competency assessment of all Document Imaging Staff.

**Key Strategy:** Professional development of staff through education and succession opportunities.

**Caring for our Resources**

- **Goal:** Enhance and manage our assets and resources efficiently to guarantee sustainability.

**Key Strategy:** Continued development and pursuit of Clinical Coding Strategies and the Coding Auditing Plan.

**Key Strategy:** Improved efficiencies from diligent fiscal and resource management.

**Caring for our Communities**

- **Goal:** Improve the accessibility and integration of Community Health documentation, data and information.

**Key Strategy:** Providing General Practitioners with timely access to health information for ongoing care.

**Key Strategy:** Timely, appropriate and legitimate release of information.

**Caring for our Future**

- **Goal:** Continue to embed governance around information management ensuring confidence in decisions so that actions are made in an appropriate, transparent, efficient, ethical, balanced and effective way.

**Key Strategy:** Assist researchers; gain appropriate access to health records, simultaneously protecting patient confidentiality.

**Key Strategy:** Focus on continued improvement of current processes to drive improvements in tomorrow’s care.

**HIS will continue to support the District through the provision of quality health records, timely quality clinical coding and a valid response to the release of information.**

**Collaboration**

- Acknowledging every person working in CCLHD plays a valuable role that contributes to achieving the best possible outcomes.

**Openness**

- HIS Services are transparent and open, sharing information and knowledge to improve performance.

**Respect**

- Everyone is able to contribute their opinion and their views will be heard, valued and respected.

**Empowerment**

- Everyone can make choices and influence outcomes with system and processes enabling participation.